

# How Does Your Restroom Rank?



Don't let your restroom decide your tenants' and visitor's experience!



Restrooms are never the main destination, but they are the most frequented.

Negative experiences in your tenants' space or common areas can have consequential effects on businesses, both financially and socially.

Users notice when a restroom does not meet their needs. The experiences had in a restroom can be the deciding factor if a visitor will return to the property again or not! 56% of people say they will not return to a place with poor restroom hygiene.

At Citron Hygiene, we are experts in building healthy spaces. This assessment will help you understand how your hygiene program impacts your tenant and visitor experience, and what we can do to help!

## Instructions

1. Fill in each box using the legend
2. Add each box together to find the total
3. Compare the score to the results section



800.643.6922 | [citronhygiene.com](http://citronhygiene.com)

**citron**<sup>™</sup>  
HYGIENE  
*Building healthy spaces*<sup>™</sup>

## Legend

No restrooms	0
Select restrooms	1
All restrooms	2

For each restroom hygiene component, fill in the shaded box using the legend.

### Sanitary Disposal

Viruses such as Staph and Hepatitis can be found on unmaintained sanitary units

Is there proper, touch-free disposal for personal hygiene products?

### Hand Soap

On average, hands carry over 3200 bacteria from 150 species.

Are the dispensers properly maintained and stocked with hygienic soap?

### Seat & Fixture Cleaner

A bacterial mist is spread to nearby surfaces during toilet flushing.

Are users able to effectively minimize their risk from bacteria on toilet seats?

### Automation

Touch-free operation reduces cross-infection risk for users, limiting exposure to bacteria.

Is the restroom using automation for toilets, sinks and soap?

### Scale

Over time, unsightly scale buildup will occur on fixtures, attracting malodors and bacteria.

Is there a product in place to avoid scale buildup in urinals and toilets?

### Anti-Splash

Urinals splash back liquid on the surrounding areas, including the floors and the user!

Are there Anti-Splash screens in place?

### Air Care

People associate a smelly restroom, loading dock, and common areas, with the cleanliness of the facility.

Is there a comprehensive air care program in place?

### Deep Cleaning

Microscopic germs, viruses and bacteria create health hazards in restrooms.

Does the facility complete a deep cleaning to remove built up dirt and bacteria?

### Vending

86% of people who menstruate need access to menstrual care products when in public.

Can restroom users access menstrual care products?

# TOTAL SCORE

## RESULTS

**HAZARDOUS**  
Score Range: 0-6

*The hygiene of your restrooms is putting users at risk to harmful bacteria and viruses.*

*Contact Citron Hygiene today to improve your results.*

**NEEDS IMPROVEMENT**  
Score Range: 7-12

*Your restroom is lacking some basic necessities to create a healthy space!*

*Although you have taken the user into consideration, there are still key hygiene components missing that would make your restroom safer to minimize health risks to your users.*

**HYGIENIC**  
Score Range: 13-18

*Your facility provides a safe and hygienic restroom experience, minimizing the risks users face when using public toilets.*

*Remember, it is important that all restrooms are outfitted in the same manner, so every user can have a positive and safe experience.*

